



## CLAIM FORM FOR PERSONAL ACCIDENT INSURANCE

(The issuance of this form is not to be taken as an Admission of Liability)

### Address to dispatch Claim Documents :

ICICI Lombard Healthcare, Varun  
Tower II, 1st, 4th, 5th & 6th Floor,  
Begumpet, Hyderabad, Telangana,  
Pincode – 500016.

Cover Note / Policy No :

Period of Insurance :

Date of Accident:

Claim Number:

### PLEASE ANSWER ALL QUESTIONS FULLY

#### 1. DETAILS OF INSURED

Name : \_\_\_\_\_  
 Address : \_\_\_\_\_  
 H.No. : \_\_\_\_\_ Building/Street Name : \_\_\_\_\_ Area : \_\_\_\_\_  
 Land mark: \_\_\_\_\_ City : \_\_\_\_\_  
 State: \_\_\_\_\_ Pin Code: \_\_\_\_\_  
 Contact / Mobile No : \_\_\_\_\_ Email ID: \_\_\_\_\_

#### 2. DETAILS OF INJURED/ DECEASED PERSON

Name : \_\_\_\_\_  
 Address : \_\_\_\_\_  
 H.No. : \_\_\_\_\_ Building/Street Name : \_\_\_\_\_ Area : \_\_\_\_\_  
 Land mark: \_\_\_\_\_ City : \_\_\_\_\_  
 State: \_\_\_\_\_ Pin Code: \_\_\_\_\_  
 Contact / Mobile No : \_\_\_\_\_ Email ID: \_\_\_\_\_  
 Age : \_\_\_\_\_ Designation, Employee Id & Date of Joining \_\_\_\_\_  
 Date & time of injury/death : \_\_\_\_\_  
 Place of injury/ death : \_\_\_\_\_  
 Detailed Description of the accident : \_\_\_\_\_

Whether reported to Police :  Yes  No

If yes then name and address of Police Station : \_\_\_\_\_

#### 3. Was the injured /deceased person shifted to hospital immediately after the accident? Yes No

If yes , Name & address of the hospital \_\_\_\_\_

#### 4. Do you have any other Personal Accident Policy

If yes , If yes, please give

Address of the issuing office : \_\_\_\_\_

Policy No. : \_\_\_\_\_



## SECTION III (TO BE COMPLETED BY NOMINEE IN THE EVENT OF INSURED'S DEATH)

Name :

Address : <input type="text"/>			
H.No. : <input type="text"/>	Building/Street Name : <input type="text"/>	Area : <input type="text"/>	
Land mark: <input type="text"/>	City : <input type="text"/>		
State: <input type="text"/>	Pin Code: <input type="text"/>		
Contact / Mobile No : <input type="text"/>	Email ID: <input type="text"/>		
Age : <input type="text"/>	Designation, Employee Id & Date of Joining <input type="text"/>		
Relationship with the deceased : <input type="text"/>			
Date: <input type="text"/>	Signature of the Injured Person		
Place: <input type="text"/>	<input type="text"/>		

Declaration to be signed by the Insured/ claimant or by the Nominee (in the event of Insured's death).

I/WE HEREBY DECLARE and warrant the truth of the foregoing particulars in every respect. I / We agree that if I / we have made or shall make false or untrue statement, suppression or concealment, my/our right to compensation shall be forfeited.

I/we also here by declare that I am /we are accepting the amount in full discharge of your obligations under the policy to the Insured Person and / or his/her legal heirs. I/We will hold you indemnified in the event of any claim under this policy being made against you by any other person or persons.

Date:

Place:

Signature of the Injured Person

### Direct Fund Transfer/EFT Mandate Form

A) Would you like to opt for Electronic Fund Transfer as mode of payment ?  Yes  No

B) If yes, kindly provide the below mentioned details :

Payee Name (as per bank records): <input type="text"/>
Payee Account No.: <input type="text"/>
Type of Account: <input type="checkbox"/> Savings <input type="checkbox"/> Current <input type="checkbox"/> Others (specify): <input type="text"/>
Name of the Bank : <input type="text"/>
Branch Name : <input type="text"/>
Address of the Bank : <input type="text"/>
IFSC Code No. of the Bank: <input type="text"/>
MICR Code No. of the Bank: <input type="text"/>
Permanent Account Number (PAN) of Payee : <input type="text"/>

1) Please attach an Original Blank Cancelled Cheque signed by the Payee.----- Mandatory

2) Please attach a PAN Card copy of Payee ----- Mandatory

### Terms and Conditions for Payments through RTGS / NEFT

1. The details provided by the Customers in the Mandate Form shall be considered as final and ICICI Lombard General Insurance Company Ltd. shall not be responsible for cross verification of any of the details provided therein.
2. The RTGS / NEFT facility shall be effective for the respective Customer(s) within 15 days of the receipt of the Mandate Form by ICICI Lombard General Insurance Company Ltd. and/ or within such period as may be reasonably required by ICICI Lombard General Insurance Company Ltd. to activate the RTGS/ NEFT facility.
3. The Customer agrees that under the RTGS/ NEFT facility, there may be a risk of non-payment in the Account of Customer on the day of the credit of Payments due to change in the applicable regulations pertaining to RTGS/ NEFT facility or due to any other reasons without any fault/inaction/failure on part of ICICI Lombard General Insurance Company or any factor beyond the control of ICICI Lombard General Insurance Company Limited.
4. The Customer agrees to indemnify, without delay or demur, ICICI Lombard General Insurance Company Ltd. and its agents and keep ICICI Lombard General Insurance Company Ltd. and its agent indemnified harmless at all times from and against any and all claims, damages, losses, costs, and expenses (including attorney's fees) which ICICI Lombard General Insurance Company Ltd. may suffer or incur, directly or indirectly, arising from or in connection with, amongst other things, either of the aforesaid reasons stated in above clauses.
5. ICICI Lombard General Insurance Company Ltd. may sub-contract and employ agents to carry out any of its obligations under the RTGS/ NEFT facility. The Customer may discontinue or terminate the use of RTGS / NEFT facility by giving a minimum of 15 days prior written notice to ICICI Lombard General Insurance Company Ltd. The date of notice for ICICI Lombard will be the date of receipt of such notice by ICICI Lombard. The notice of such termination should be given to ICICI Lombard only at its corporate address and be addressed at ICICI Lombard GIC Ltd, ICICI Lombard House (Old Tata Press Building), 414, Veer Savarkar Marg, Near Siddhi Vinayak Temple, Prabhadevi, Mumbai - 400025
6. A confirmation of the receipt of termination notice given by the Customer will be acknowledged through a confirmation letter by ICICI Lombard General Insurance Company Ltd. In no case can the Customer construe his termination notice as effective unless a confirmation has been provided by ICICI Lombard to the Customer stating the date of receipt of such communication by the Customer.
7. The Customer agrees that transaction(s) through RTGS/ NEFT facility may attract inward RTGS/ NEFT charges, which if levied by the Customer's bank, shall be borne by the Customer
8. ICICI Lombard has the absolute discretion to amend or supplement any Terms and Conditions stated herein at any time and will endeavor to give prior notice of Ten days for such changes wherever feasible for the terms and conditions to be applicable. By using the new services, or at the completion of such period, whichever is earlier, the Customer shall be deemed to have accepted the changed terms and conditions.
9. Submission of documents or bank details or any other information does not in any way, shape or form, imply or express or suggest admission of liability by the company.
10. Notices under these terms and conditions may be given in writing by delivering them by hand or e-mail or on ICICI Lombard General Insurance Company Ltd. website [www.icicilombard.com](http://www.icicilombard.com) or by sending them by post to the last address of the Customer.
11. These terms and conditions will be governed by the laws of India and any legal action or proceedings arising out of these Terms and Conditions shall be initiated in the courts or tribunals at Mumbai in India.
12. I / We further undertake to refund any excess amount whether demanded by ICICI Lombard General Insurance Company Ltd. or not, which has been credited in excess to my account at any time due to any reason within 7 days of such receipt of such communication from ICICI Lombard of such excess credit or such information of excess credit coming to the knowledge of the Customer through any other source.
13. I / We agree that my/our claim payment will be credited from the date ICICI Lombard General Insurance Company Ltd. gets confirmation from its bankers, This facility will continue unless it is revoked by any party and any issuance of relevant credit instruction from ICICI Lombard General Insurance Company Ltd. to its bankers will be valid till such instruction is complete irrespective of the fact that the notice period has expired provided such a credit request has been made by ICICI Lombard General Insurance Company Ltd. before the expiry of the notice period of the Customer.

Signature of the Account Holder



#### ICICI Lombard General Insurance Company Limited

**Mailing Address:** ICICI Lombard Healthcare, Varun Tower II, 1st, 4th, 5th & 6th Floor, Begumpet, Hyderabad, Telangana, Pincode – 500016.

**Registered Office Address:** ICICI Lombard House, 414, Veer Savarkar Marg, Near Siddhi Vinayak Temple, Prabhadevi, Mumbai 400 025.

**Visit us at [www.icicilombard.com](http://www.icicilombard.com) • Mail us at [customersupport@icicilombard.com](mailto:customersupport@icicilombard.com) • Toll Free No.: 1800 2666 • Chargable No.: +91 86 55 222 666**

Insurance is the subject matter of solicitation. IRDA Reg. No. 115. CIN: L67200MH2000PLC129408.

## Consent letter

### To Whomsoever It May Concern

Subject: Consent for Collection of Medical Records

Proposal No. / Policy No.: <PolicyNo. / Proposal No.>

I / We, the undersigned, hereby authorise ICICI Lombard General Insurance Company Ltd. to collect all relevant documents and medical records related to hospitalisation or medical treatment of Insured Person(s) covered under the above-mentioned policy from the Hospital or Medical Practitioner.

I/We have no objection to sharing my/our hospitalization documents with ICICI Lombard for the purpose of processing claims under the policy.

**Please note:** In case any original hospitalization or day-care treatment-related documents were collected by you at the time of discharge but were not submitted during the claim process, kindly ensure their submission to enable us to process the claim as per the policy terms and conditions.

Additionally, please send us a self-attested copy of a valid government-issued identity proof of the Claimant/Insured along with this consent letter.

Thank you for your assistance and cooperation.

Sincerely,  
Team ICICI Lombard.

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Name of the Insured

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Claimant / Insured Signature